	Language, punctuation and grammar	YES	NO
Documents	1 Does the document use 'you' and 'we', where possible?		
Checklist Review a letter, leaflet, booklet or report to see if	2 Does it use the active voice most of the time?		
	<b>3</b> Does it keep technical terms and abbreviations to a minimum?		
	4 Does it define any necessary terms and abbreviations clearly?		
	5 Does it keep jargon to a minimum?		
	6 Does it avoid Latin and French phrases and Latin abbreviations?		
	7 Does it use the same term for the same concept throughout?		
it uses plain English and is easy to follow.	8 Does it have an average of 15 to 20 words in each sentence?		
Use the organisation and	9 Does it use correct punctuation?		
forms checklists too.	Structure	YES	NO
	1 Does it organise information according to the reader's needs and interests?		
	2 Does it use informative headings or questions to break up text?		
ABCDER GHIJPQRY MNUVN23 STU0129 Y56189	3 Does it include a natural flow from one point to the next?		
	4 Are paragraphs relatively short?		
	5 Does it use dot-point lists for detailed or complicated information?		
	Page design	YES	NO
	1 Does it avoid underlining, groups of italics and unnecessary capital letters?		
	2 Is text in a readable font, aligned to the left and 1.15 or 1.5 spaced?		$\square$
Get the tools for life	3 Are any images, tables and charts clear and placed close to the text?		